Can You Trust Your Encrypted Cloud? An Assessment of SpiderOakONE's Security

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Agenda

- ▶ A Threat Model for Encrypted Cloud Storage (ECS).
- ▶ A high-level look into a modern ECS service SpiderOakONE.
- ▶ Attacks on SpiderOakONE and what we can learn from them.

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Disclaimer: All issues were reported on June 5th 2017 responsibly, and are fixed in version 6.4.0 of SpiderOakONE.

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Solution: Encrypt files on the client before sending them to the server.

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ECS providers seem to agree:

- ▶ Tresorit: We believe you should never have to 'trust' a cloud service
- LastPass: No one at LastPass can ever access your sensitive data.
- sync: We can't read your files and no one else can either
- pCloud: No one, even pCloud's administrators, will have access to your content
- ▶ SpiderOak: No Knowledge means we know nothing about the encrypted data you store on our servers

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Previous work that has examined ECS (SpiderOakONE in particular):

- Bhargavan et al (2012): External adversary. CSRF in web interface that could be used to learn location of shared files.
- Wilson & Ateniese (2014): Only considers file sharing. Found that the server can read files shared by the user.

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Formally: Indistinguishability experiment between an oracle (client) and adversary (server).

Our definition only considers confidentiality. Refer to our paper for the details: https://eprint.iacr.org/2017/570

SpiderOakONE—Quick facts

SpiderOakONE is an ECS with praise/endorsements from both Edward Snowden and the EFF.

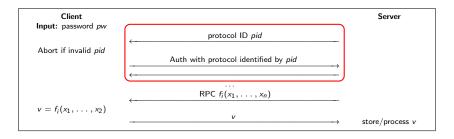
Uses "No Knowledge" (and "Zero Knowledge" before that) to describe their encryption routines.

- ► Supports Windows, Mac and Linux (partial support for Android and iOS),
- File sharing (single files and whole directories),
- ▶ Written in Python ⇒ decompilation is easy,
- ▶ Certificate Pinning + TLS \implies limits scope of attacks.

Our review focused on version 6.1.5, released July 2016.

Client		Server
Input: password pw	protocol ID <i>pid</i>	
Abort if invalid <i>pid</i>	Auth with protocol identified by pid	→
←	\dots RPC $f_i(x_1,\dots,x_n)$	_
$v = f_i(x_1, \ldots, x_2)$	v	→ store/process <i>v</i>

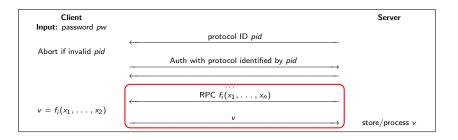
SpiderOakONE—Communication



Authentication:

- Only run on first install.
- ▶ Server picks what protocol to run. (4 possible, but only 2 were observed.)
- ▶ All protocols are non-standard (i.e. "home-made").

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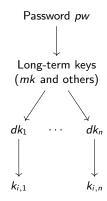
RPC:

- Everything else (data transfer, device stats, etc.)
- ightharpoonup Comprehensive: Server can call pprox 90 different procedures on the client.

SpiderOakONE—Encryption

User files:

- ▶ File *F* is encrypted with $k_F = H(F || mk)$;
- ▶ k_F is encrypted with a per-directory key dk_i ;
- dk_i is encrypted with a per-account long-term key;
- long-term keys are encrypted with k = KDF(pw).

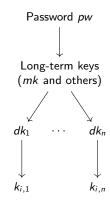


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Password changes: A password change only triggers re-encryption of the long-term secrets. I.e. no "future secrecy".



Attacks

We found 4 different issues that can be leveraged for attacks on the client:

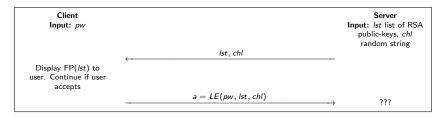
- ▶ 1 attack weakens the security of a hash derived from the user's password (we'll skip this);
- 2 attacks recover the user's password—one is completely silently!
- 1 attack can in some situations recover files that are not supposed to be shared (during sharing of other files).

All but the last attack is active.

Verification: All attacks was implemented and verified to work against version 6.1.5 of SpiderOakONE.

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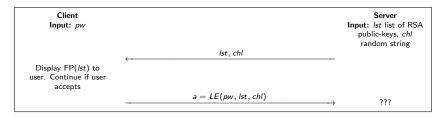
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- ► FP(*lst*) computes a "fingerprint" on *lst* using RFC1751;
- ► LE(pw, lst, chl) computes a "layered encryption" of pw and lst using keys from lst. l.e.

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Issue: Server can pick pk_i s.t. it knows sk_i , which lets it recover pw from a.

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FP(lst) changes when lst changes. But what should the user compare the fingerprint to? TOFU:

If your SpiderOakONE Administrator has given you a fingerprint phrase and it matches the fingerprint below, or if you have not been given a fingerprint, please click "Yes" below. Otherwise click "No" and contact your SpiderOakONE Administrator.

I.e. if the user does not have anything to compare FP(lst) against, then they should just accept.

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In both scenarios, files are recovered that the user took specific steps to *avoid* sharing.

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Attack: The server can just "ask" the client to send the user's password.

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- Different execution contexts. The client should avoid making assumptions about the user.

Wrapping up

Talk Summary:

- Motivation for Encrypted Cloud Storage and its security requirements;
- A Threat Model for ECS. Specifically, security in the presence of an either passive or active malicious server;
- Examples of how security in a real ECS (SpiderOakONE) breaks down when the server turns malicious.

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Concluding remark:

ECS is intended to provide more, in terms of security, than traditional Cloud Storage, and the Threat Model should reflect this fact.